

# SENSORY FRIENDLY CONCERT GUIDE

HOLIDAY POPS

December 21, 2019



## EVENT INFORMATION

- DATE:** Saturday, December 21, 2019
- LOCATION:** Heinz Hall for the Performing Arts  
600 Penn Avenue  
Pittsburgh, PA 15222
- TIME:** 1:15-2:15 PM – Pre-concert activities  
2:30-3:30 PM – Orchestra concert
- COST:** \$15 per ticket  
All tickets are 100% refundable,  
including day-of cancellations

## CONCERT THEME

Holiday Pops features familiar musical selections from holiday and winter classics. The program features two guest soloists, one man and one woman. Some of the music featured is from the following beloved works: *The Nutcracker*, *Home Alone*, and *A Charlie Brown Christmas*. The concert starts with Waldteufel's *Les Patineurs*, a waltz that captures the magic of ice skating during wintertime.

## WHAT CAN I EXPECT?

Upon arrival, you will be offered a fidget and a map of the pre-concert activities around Heinz Hall. Earplugs will be available in the Grand Lobby (main floor), as well as in select locations around the hall. A Quiet Room will be available during the entire event in the Overlook Room (second floor), as a designated quiet space with relaxing activities and a live video feed of the performance. PSO staff, volunteers, and ushers will be available throughout the building to answer questions and provide additional assistance as requested.



# Pre-Concert Activities

<b>ART ROOM</b>	Create holiday greetings to give to someone you love.
<b>MOVEMENT ROOM</b>	Join faculty from the Pittsburgh Ballet Theatre for creative movement activities.
<b>THREE RIVERS RINGERS</b>	Meet members of the Three Rivers Ringers and learn about playing handbells. See the bells up close and take your turn ringing the bells!
<b>SOUND EXPLORATORIUM</b>	Explore percussion instruments, singing, and movement with our friends from the Creative and Expressive Arts Therapy team at UPMC Children's Hospital of Pittsburgh.
<b>HOLIDAY DISPLAYS AND HEARING SERVICES</b>	View the 25-foot Christmas tree and Hanukkah menorah in the Grand Lobby. Take a selfie! While you're there, learn about healthy hearing with staff from UPMC Department of Audiology and the Center for Hearing & Deaf Services, pick up earplugs, and collect complimentary fidgets from Wesley Family Services.
<b>MUSICIAN MEET &amp; GREET</b>	Meet members of the Pittsburgh Symphony and take an up-close look at their instruments.
<b>QUIET ROOM</b>	Enjoy relaxing activities in a quiet space at any time before or during the concert. The space includes live video feed of the performance during the concert.

## **Collect a stamp, win a prize!**

Collect a stamp for each activity room you visit during the pre-concert activity hour. Collect at least 4 stamps and receive a prize at the front table in the lobby!



## Concert Modifications

- Mitigation of sudden, loud sounds
- Mid-level lighting throughout the performance
- Free fidgets, earplugs, and noise-cancelling headphones
- Patrons are welcome to leave and re-enter the concert at any time
- Patrons are welcome to change seats, moving further back or closer to the stage, based on their sensory preferences and needs
- Patrons are welcome to talk, clap, sing, dance, and move throughout the concert
- Designated quiet room with relaxing activities and live video feed of the stage is available for patrons who would like to take a break at any time during the concert

## Accessibility Services & Accommodations

- Family restroom (*lower level*)
- Accessible restrooms (*main floor and second floor*)
- Accessible seating and entrances
- Gluten-free, casein-free, sugar-free concessions
- Braille programs
- Large-print programs
- ASL interpretation
- CART translation
- Hearing loop with T-coil
- Portable FM assistive listening devices
- Curbside assistance

## HOW CAN I PREPARE?

We understand the effort that it can take to come to an event at Heinz Hall. To help you and your family prepare, we have assembled a variety of materials to help you get ready for the logistics of your trip and the artistic experience that awaits.

### Learn About the Concert Experience

#### **CONCERT PLAYLIST**

Listen to samples of music that you will hear at the concert using our [Spotify playlist](#).

#### **INSTRUMENT GUIDE**

Learn about the [instruments](#) you will see during your visit with the PSO.

#### **“VISITING THE PSO” – PRE-VISIT STORIES**

Read about what to expect during [the pre-concert activity hour](#) and during your [concert experience](#).

#### **SENSORY FRIENDLY CONCERT VIDEO**

Watch [scenes](#) from past Sensory Friendly concerts and pre-concert activities.

These materials are also available online at:

<https://www.pittsburghsymphony.org/sensoryresources>



## When to Arrive

We recommend arriving at Heinz Hall at least 20 minutes before the 2:30 p.m. concert start time. We also encourage all patrons to come early to experience our pre-concert activity hour from 1:15 to 2:15 p.m.

## What to Wear

Please wear whatever makes you feel comfortable! Some people dress up; some people wear jeans and other casual clothing. There is no dress code for this event.

## What to Bring

Along with your tickets, personal items, and enthusiasm, please bring any electronic devices and other items needed for accommodation purposes. While we ask that you refrain from using devices with flash photography, video recording, and audio recording during the concert, these devices are permissible in the lobby and front areas of the hall. We encourage you to share photos from your visit on social media, #PSOsensoryfriendly.

## Parking

When you purchase your tickets, you may also buy prepaid parking in the Sixth & Penn parking garage across the street from Heinz Hall. On the day of the concert, real-time parking availability can be found on the [Park PGH website](#) or by using the Park PGH app.



PITTSBURGH SYMPHONY ORCHESTRA

**Sensory Friendly**  
**Holiday Pops**

Daniel Meyer, Conductor  
December 21, 2019  
2:30 p.m.

Waldteufel

*Les Patineurs* (Skaters' Waltz), Opus 183

Rodgers

There are Many Ways to say "I Love You"  
Ms. Williams

Berlin

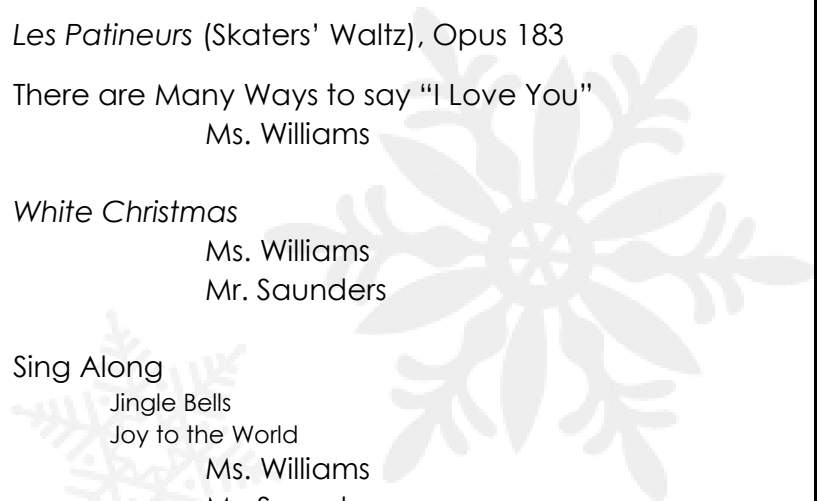
*White Christmas*  
Ms. Williams  
Mr. Saunders

Various

Sing Along  
Jingle Bells  
Joy to the World  
Ms. Williams  
Mr. Saunders

Tchaikovsky

"Dance of the Sugar Plum Fairy" from *The Nutcracker*  
Pittsburgh Ballet Theatre



Richman

Three Pieces for Cello and Orchestra

Freylach

Ms. Thompson Lee

Mendelssohn

Hark! The Herald Angels Sing

Three Rivers Ringers

Williams

Three Holiday Songs from *Home Alone*

Somewhere in My Memory

Pittsburgh Youth Chorus

Guaraldi

"Christmas Time is Here" from *A Charlie Brown Christmas*

Mr. Grubbs

Mr. Ojeda

Mr. Reamer

Pittsburgh Youth Chorus

Various

Christmas Sing-Along

Rudolph the Red-Nosed Reindeer

Let it Snow

Deck the Hall

Ms. Williams

Pittsburgh Youth Chorus

Traditional

*We Wish You a Merry Christmas*

Ms. Williams

Mr. Sanders

Pittsburgh Youth Chorus

*Program subject to change*



## Sing Along!

Jingle Bells

Joy to the World

Rudolph the Red-Nosed Reindeer

Let it Snow

Deck the Halls

## Jingle Bells

Dashing through the snow  
In a one-horse open sleigh  
O'er the fields we go  
Laughing all the way

Bells on bob tail ring  
Making spirits bright  
What fun it is to ride and sing  
A sleighing song tonight!

Jingle bells, jingle bells,  
Jingle all the way.  
Oh! what fun it is to ride  
In a one-horse open sleigh.

Jingle bells, jingle bells,  
Jingle all the way;  
Oh! what fun it is to ride  
In a one-horse open sleigh.

## Joy to the World

Joy to the World, the Lord is come!  
Let earth receive her King;  
Let every heart prepare Him room,  
And Heaven and nature sing,  
And Heaven and nature sing,  
And Heaven, and Heaven, and nature sing.

He rules the world with truth and grace,  
And makes the nations prove  
The glories of His righteousness,  
And wonders of His love,  
And wonders of His love,  
And wonders, wonders, of His love.

## Rudolph the Red-Nosed Reindeer

Rudolph the Red-Nosed Reindeer  
Had a very shiny nose  
And if you ever saw it  
You would even say it glows

All of the other reindeer  
Used to laugh and call him names  
They never let poor Rudolph  
Join in any reindeer games

Then one foggy Christmas Eve  
Santa came to say  
"Rudolph, with your nose so bright  
Won't you guide my sleigh tonight?"

Then how the reindeer loved him  
As they shouted out with glee  
"Rudolph the Red-Nosed Reindeer  
You'll go down in history"

## Let it Snow

Oh the weather outside is frightful,  
But the fire is so delightful,  
And since we've no place to go,  
Let It Snow! Let It Snow! Let It Snow!

It doesn't show signs of stopping,  
And I've bought some corn for popping,  
The lights are turned way down low,  
Let It Snow! Let It Snow! Let It Snow!

When we finally kiss goodnight,  
How I'll hate going out in the storm!  
But if you'll really hold me tight,  
All the way home I'll be warm.

The fire is slowly dying,  
And, my dear, we're still good-bying,  
But as long as you love me so,  
Let It Snow! Let It Snow! Let It Snow!

## Deck the Hall

Deck the halls with boughs of holly,  
Fa la la la la, la la la la.  
Tis the season to be jolly,  
Fa la la la la, la la la la.

Don we now our gay apparel,  
Fa la la, la la la, la la la.  
Troll the ancient Yule tide carol,  
Fa la la la la, la la la la.

See the blazing Yule before us,  
Fa la la la la, la la la la.  
Strike the harp and join the chorus.  
Fa la la la la, la la la la.

Follow me in merry measure,  
Fa la la la la, la la la la.  
While I tell of Yule tide treasure,  
Fa la la la la, la la la la.

Fast away the old year passes,  
Fa la la la la, la la la la.  
Hail the new, ye lads and lasses,  
Fa la la la la, la la la la.

Sing we joyous, all together,  
Fa la la la la, la la la la.  
Heedless of the wind and weather,  
Fa la la la la, la la la la.

